



## Tiquo - Cookie Policy

**LAST UPDATED:** 08 June 2026

**CONTACT:** [privacy@tiquo.co](mailto:privacy@tiquo.co)

### 1. What are cookies?

Cookies are small text files stored on your device when you visit a website. They are widely used to make websites work, to improve performance, and to provide reporting information to site owners. We also use similar technologies such as local storage and pixels, which are covered by this policy.

### 2. The cookies we use and your consent

We group the cookies we use into two consent categories. The legal basis for each is different.

**Strictly necessary cookies (no consent required).** These cookies are essential for the website and platform to work. They allow you to log in, maintain a session, keep your account secure, and load pages reliably. Because the service cannot be delivered without them, we do not need your consent to set them. You can disable these cookies in your browser, but parts of the site will stop working.

**Non-essential cookies (consent required).** These include analytics, functional, and marketing cookies. They are not required for the site to function. We will only set these cookies if you give us your consent through our cookie banner.

- **Analytics cookies** help us understand how visitors use our site (for example, which pages are most popular). Aggregated reporting is shown to us, but the underlying data may be linked to a user identifier on the analytics provider's servers and is not fully anonymous.
- **Functional cookies** remember choices you make (such as language or region) to give you a more personalised experience.
- **Marketing cookies** may be set by advertising partners to build a profile of your interests and show relevant ads on other sites. Tiquo does not currently set marketing cookies on its own behalf, but third-party content embedded in our site (for example, videos or social media plugins) may set them.

### 3. Managing your preferences

When you first visit our website you will see a cookie banner. You can:

- Accept all cookies
- Reject all non-essential cookies
- Choose which categories of non-essential cookies to allow

You can change your preferences at any time by clicking the "Cookie settings" link in the website footer. Withdrawing consent does not affect the lawfulness of any processing carried out before you withdrew it.

You can also control cookies through your browser settings, including blocking all cookies, deleting existing cookies, or being notified when a cookie is set.

Instructions for the most common browsers:

- **Google Chrome:** <chrome://settings/cookies>
- **Mozilla Firefox:** <about:preferences#privacy>
- **Safari:** Preferences > Privacy
- **Microsoft Edge:** <edge://settings/content/cookies>

To opt out of Google Analytics across all websites, you can install the Google Analytics Opt-out Browser Add-on (<https://tools.google.com/dlpage/gaoptout>).

Disabling certain cookies may affect the functionality of our website and platform.

## 4. Global Privacy Control and universal opt-out signals

We honour Global Privacy Control (GPC) and other legally recognised universal opt-out mechanisms. If your browser sends a GPC signal, we treat it as a valid request to opt out of non-essential cookies and any processing that may constitute the sale or sharing of personal information under applicable US state privacy laws (including the CCPA/CPRA, VCDPA, CPA, CTDPA, TDPSA, and others).

You can enable GPC in supported browsers or by installing a browser extension. For more information, visit <https://globalprivacycontrol.org>.

## 5. Cookies and US state privacy laws

Under certain US state privacy laws, the use of analytics or advertising cookies may constitute "selling" or "sharing" your personal information. You have the right to opt out of such processing. You may do so by:

- Rejecting non-essential cookies via our cookie banner
- Enabling Global Privacy Control (GPC) in your browser
- Contacting us at [privacy@tiquo.co](mailto:privacy@tiquo.co)

For more information about your rights under US state privacy laws, please see the United States section of our Privacy Policy.

## 6. Cookies and Canadian privacy laws

Under PIPEDA and Quebec Law 25, we obtain your consent before setting non-essential cookies. Quebec Law 25 requires express consent for cookies and tracking technologies that are not strictly necessary. Our cookie banner provides this mechanism. You may withdraw your consent at any time as described in Section 3 above.

## 7. Cookies we set

The table below lists the main cookies we use. This list is reviewed periodically and may change.

Cookie / Provider	Category	Purpose	Expiry
__session / Tiquo	Strictly Necessary	Maintains your session while you use the platform	Session
__clerk_db_jwt / Clerk	Strictly Necessary	Authentication token for logged-in users	Session
__cf_bm / Cloudflare	Strictly Necessary	Bot management and security	30 minutes
_ga / Google Analytics	Analytics (consent required)	Distinguishes unique users; data is aggregated for reporting but linked to a user identifier on Google's servers	2 years
_gid / Google Analytics	Analytics (consent required)	Distinguishes unique users	24 hours
_gat / Google Analytics	Analytics (consent required)	Throttles request rate to Google Analytics	1 minute

## 8. Third-party cookies

Some pages on our website may include content from third parties (for example, embedded videos, social media plugins, or analytics providers). These third parties may set their own cookies that we do not control. Please refer to the relevant third party's cookie policy for more information.

## 9. Changes to this policy

We may update this policy from time to time to reflect changes to the cookies we use or to legal or regulatory requirements. The date at the top of this policy shows when it was last updated. Material changes will be notified through our website.

## 10. Contact

If you have any questions about this policy or our use of cookies, please contact us:

**Data Protection Lead Email:** [privacy@tiquo.co](mailto:privacy@tiquo.co)

**Company Address:** TIQUO LTD, 180 Strand, London, WC2R 1EA, United Kingdom

**Company number:** 16500553